

The Commission has been receiving a number of complaints from applicants applying for CGL 2016 Examination that after filling the application form, the machine indicates that their application form is incomplete and payment made by them has not been accounted for.

All the applicants are hereby informed that the SBI system normally takes 48 to 72 hours to acknowledge the payment made which is thereafter reflected in the application status. In view of this position, applicants are hereby advised to wait for 72 hours before checking up the complete status of their application. They may take the print out only after 72 hours.

For the convenience of the candidates, the Commission has set up a new helpline with the Number **011-24368090**, which will be functional from 10.00 AM to 5.00 PM on weekdays.